true**nguyen**

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737.333.2399

EDUCATION

Carleton University
Bachelor of Industrial Design + Minor in Art History, With Distinction
Ottawa, ON 2008

SKILLS + ABILITIES

- Proficient in several software programs, including Microsoft Offic (Word, Excel, Powerpoint), Adobe Suite (Photoshop, Illustrator, InDesign), UX Prototyping (Axure, Omnigraffle, Keynote).
- Advanced knowledge of SolidWorks, 3D Studio Max, Maya, LightWave and similar three-dimensional modeling software.
- Working knowledge of web + mobile technologies: HTML5, CSS, JS, Swift, and their capabilities.
- Experience working in a variety of methodologies, from Lean, Agile to Traditional UX design.

WORK EXPERIENCE

IBM | Austin, TX (USA)
IBM Design Thinking Practice Lead - Cloud Division
February 2016 - Present
- Head of design thinking practice and transformation for Cloud portfolio

Advisory Designer - MobileFirst Platform
July 2013 - February 2016
- Design focal for MobileFirst Platform application and its affliliated products.

Production Visual Designer
January 2007 - May 2008
- Created UI mock-ups, icons and splash screens for IBM products, including Rational, Tivoli, Lotus and Websphere.

QNX Software Solutions | Ottawa, ON (Canada)
User Experience Designer
May 2011 - June 2013
- Designer of interfaces and interactions for in-car consoles and systems for end-market and concept vehicles.

Protus IP Solutions | Ottawa, ON (Canada)
User Experience Designer
September 2010 - May 2011
- Designer of interactions,interface and product concepts for three web-based applications, including My1Voice, MyFax and Campaigner

Xandros Corporation | Ottawa, ON (Canada)
Head of User Experience + Interaction Design
August 2009 - April 2010
User Interface Designer
August 2008 – August 2009
- Creator of product concepts for new linux-based operating systems, Android applications and Website design.
- Lead designer of all new applications, from concept to implementation.
- Design manager for all Xandros products, including Scalix, Bridgeways and OEM division.

PERSONAL CLIENTS

Graphic/Print/Interaction Design:
Youi Labs (www.youilabs.com)
Fusebill (www.fusebill.com)
Graphic Web + Print Design:
Galldin Robertson Law (www.galldinrobertson.ca)
Graphic/Print Design:
Venus Envy (www.venuseny.ca)